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FOR HEALTHY LIVING
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Florence Operation Recovery FAQs

What is Florence Operation Recovery?

Hurricane Florence has damaged homes and personal property throughout our community leaving many families devastated. The YMCA of the Sandhills wants to help.

- We will have free child care available for our members Monday – Friday from 8 am – 12 pm for the months of November and December. Registration is required and must be done at least 48 hours in advance.
- We are offering a “pay what you can” plan to afterschool care participants.
- We will be having free Saturday Kids Camp at the Fayetteville Branch from November 3 – December 22 (with the exception of Saturday, November 24). Registration is required and must be done at least 48 hours in advance.
- YMCA members who have experienced hardship due to Florence will be able to suspend their monthly drafts for November, December and January while maintaining full access to the facilities.
- Youth Basketball registration fees will be waived for those that qualify.

How do I know if I qualify for Operation Recovery?

Anyone (member/non-member) who has paid at least \$1000 in deductible costs due to Hurricane Florence damage qualifies for Operation Recovery. To participate in the Florence Operation Recovery program, you must be able to provide written documentation that you have experienced damage to your home or vehicle and are in the process of performing repairs.

How can I participate in the Free Child Care program?

Free child care will be offered to YMCA members Monday – Friday from 8 am – 12 pm. Snacks will be provided. Registration for Free Child Care is required and must be done at least 48 hours in advance. Registration can be completed at the front desk. There will be a \$1 per min late pick up fee.

What is the “pay what you can” Afterschool Care plan?

Afterschool Care participants who qualify will be able to pay what they can for Afterschool Care.

What is the Free Saturday Kids Camp?

Saturday Kids Camp will be held at the Fayetteville branch and will run from November 3 – December 22 with the exception of the Saturday after Thanksgiving (November 24). The camp hours are 9 am – 4 pm. Children will need to bring their swim suits, a towel and change of clothes. Lunch will be provided. Registration for Saturday Kids Camp is required and must be done at least 48 hours in advance. Registration can be completed at the front desk. There will be a \$1 per min late pick up fee.

Can I receive help with my membership dues?

Qualified YMCA members will be able to suspend their monthly drafts for November, December and January while maintaining full access to the facilities. Regular membership payments will resume February 1st.

What kind of help can I receive for Youth Basketball?

Youth Basketball registration fees will be waived for anyone that qualifies for Florence Operation Recovery.