



YMCA of the Sandhills - Fayetteville Family Branch

Child Watch Guidelines & Policies

Child Watch Hours:

Wednesday & Friday (A.M.) 8:00am – 12:00pm

Tuesday & Thursday (P.M.) 4:00pm-8:00pm

Child Watch is provided onsite for our valued members and guests enjoying our facility. Our staff provides age-appropriate activities to ensure a positive experience in a safe and secure environment. Child Watch is available for children 6 weeks to 11 years and is complementary for children on a family account.

General:

- ☐ Families may utilize Child Watch ONCE per day for up to 2 hours.
- ☐ Parents should inform staff where they will be in the event the parent is needed.
- ☐ Parents/guardians must remain on the premises (NO EXCEPTIONS).
- ☐ Infants and toddlers should arrive with full tummies, fresh diapers, and clean hands/faces.
- ☐ Personal toys, food or drinks are not permitted in the Child Watch area.

Sanitation:

- ☐ Staff and children should wash their hands upon entering.
- ☐ Individualized care such as diapering is not offered. Toddlers who are not completely potty trained should wear a pull-up or diaper. If your child is toilet training, please let us know!
- ☐ Staff are accustomed to comforting children, however if your child is inconsolable after 15 minutes, you will be asked to return the child. Parents asked to return are expected to do so immediately.

Wellness:

- ☐ Children experiencing fever, rash, eye drainage, yellow or green nasal discharge, vomiting, diarrhea, persistent or sickly cough, croup, pink eye, or lice may not participate in the Child Watch area.

Discipline:

- ☐ Child Watch staff utilizes positive reinforcement and redirection for inappropriate behavior. If a child repeatedly exhibits behavior which is inappropriate and does not respond to redirection, staff will contact the parent to remove the child.

Security and Fees:

- ☐ A cell number must be provided or verified as accurate on the account when dropping off.
- ☐ Only children on the family membership may utilize Child Watch.
- ☐ A parent/guardian, or authorized person on the membership is required to sign a child in and out. Staff must be advised if the person signing out is different from the person signing in.
- ☐ Families that exceed two hours per day or arrive after closing will be charged a late fee of \$1 per minute per child. The late fee will be charged the same day of care with the CC on file.
- ☐ Families will not be able to utilize Child Watch if account is in arrears.

Effective July 14, 2025